

## COMMUTER CHALLENGE FAQs

### Q: WHAT COUNTS AS A "TRIP" BY BIKE?

A: Each utilitarian trip that you take by bike during the month counts for the Commuter Bike Challenge. This includes riding to work, to the grocery store, or to a friend's house. Basically anything that you would otherwise make by car.

- Riding both ways to work (or elsewhere) by bicycle = 2 trips
- Riding one way to work (or elsewhere) by bicycle = 1 trip
- Riding part way to work (or elsewhere) and using transit to complete the trip = 1 trip

We applaud walkers, in-line skaters and skateboarders, but trips by these modes do not count as "a trip by bike".

### Q: HOW DO I GET INVOLVED?

A: It's easy! Anyone can be the Challenge Leader and register their organization. Or if an organization has already been signed up, just log onto [www.rideshare.org/chainreaction](http://www.rideshare.org/chainreaction) and select your organization from the list.

### Q: HOW ARE TEAMS ORGANIZED?

A: Teams are made up of members from the same company/organization.

Organizations are divided into size categories:

- 3-6
- 7-24
- 25-99
- 100-499
- 499+

Categories are based on the number of employees/members of the organization, not based on the number of people participating.

### Q: WHAT IS THE CHALLENGE LEADER'S ROLE IN THE COMMUTER BIKE CHALLENGE?

A: The Challenge Leader is the go-to person for their organization, driving the Commuter Bike Challenge and should:

- Register the organization for the challenge
- Send out an email to co-workers or other members to direct other employees to the challenge website and give them the org name and dept. you registered under.
- Provide encouragement to riders throughout the month. Some ideas:
  - Send emails to your riders offering help, fun bike info and anything else to keep them excited about riding!
  - Organize a lunch, a morning rendezvous at a coffee shop, a group photo for the office newsletter, a ride to a Bike Month event, or some other gathering to encourage participation.
- Remind your team to log all their trips daily and to encourage others from your organization to join in on the fun!
- Keep your organization informed on how they are doing in the challenge.

**Q: WHAT IF I AM NOT A PART OF A COMPANY?**

**A:** An organization can be anything, not just a workplace. For instance you could register the:

- Cal Poly Recreation department, science club, dorm building
- Your Children's School
- A club you are a part of
- Your church

**Q: CAN THE CHALLENGE LEADER DELETE A TEAM MEMBER?**

**A:** If someone decides not to participate after registering, or accidentally joins the wrong team and needs to be removed please contact Rideshare at 781.1385.

**Q: HOW OFTEN SHOULD I LOG MY TRIPS/MILES?**

**A:** The Commuter Challenge website updates in real time, so log your rides daily! Also, logging in daily will ensure that you are eligible for special weekly prizes.

**Q: WHEN IS THE LAST DAY TO ADD PARTICIPANTS, MILES AND TRIPS?**

**A:** The last day to log information will be Saturday May 30th at 12pm.

**Q: WHAT ARE THE PRIZES AND WHAT QUALIFIES THE WINNING ORGANIZATION?**

**A:** There will be a grand prize awarded to one organization from each of the 5 size categories. The winners will be determined first by the percentage of people participating from the organization, second by the collective number of trips and third for a tie breaker, the number of miles traveled. There will also be random prize drawings every week that anyone can win.



**Q: WHAT IF I LIVE TOO FAR FROM WORK TO BIKE THE ENTIRE WAY?**

**A:** Ease your bike commute by using the bus. If a commute is too far to do by bike alone, a combined transit-bike trip can be the solution, and the bike-portion of the commute counts as a trip during the Bike Commute Challenge. Multi-modal trips include going by bike & bus, bike & vanpool, or bike & carpool. For purpose of this competition bike & single occupant vehicle trips do not qualify for the "multi-modal" bonus.

For information about bringing your bicycle on the bus, or if you would like to use one of the free bicycle lockers located throughout the county, contact [kgreer@rideshare.org](mailto:kgreer@rideshare.org).

**Q: WHAT IF I FORGET MY PASSWORD?**

**A:** If a user forgets their password, contact Rideshare to have it reset.

**Q: STILL HAVE QUESTIONS?**

**A:** Contact your Challenge Leader or e-mail Rideshare.

