



TripLink Frequently Asked Questions

What is TripLink?

TripLink is a free online service to quickly connect you with others who are looking to share the ride or a bike commute. TripLink services are confidential. SLO Regional Rideshare will not sell, distribute or share your contact information.

Who developed TripLink?

TripLink was developed by Rideshare through an Air Pollution Control District Grant. The TripLink system was developed to provide rideshare matching and tracking service to residents of San Luis Obispo County.

Look at what TripLink can do for you:

- Find carpool and vanpool partners
- Find a bike buddy to cycle to or from work
- Share the ride to events, meetings using **Casual Carpool**
- Connect with parents of K-8 students to share the ride with **School Pool**
- Receive incentives through Lucky Bucks (coffee cards, movie tickets, bicycle gift certificates)
- Receive up to 4 Guaranteed Rides Home per year

How do I register with TripLink?

To start using the new system, register at www.rideshare.org and click on the “TripLink” icon. You will be asked for your origin and destination as well as a few other pieces of information to help plan your trip. Come back frequently to login your commute trips to be eligible for prizes.

What is a Casual Carpool?

Within the TripLink system take advantage of the casual carpool feature. Often people are heading the same direction to a meeting, event or concert. Instead of going alone to an event, meeting or concert and spending unnecessary expenses on gas and parking link up with others.

Register at www.rideshare.org click on the “TripLink” icon and select “Casual Carpool”. You will be given a list of people looking to share the ride.

If you are an event looking for a unique, green way to promote transportation to your event contact us (information below) and we'll provide you with a free tool kit.

How does the School Pool feature work?

More and more students are arriving by car to school. Perhaps you live too far from your child's school and they are unable to safely walk or bike. You now have an easy way to

support Safe Routes to School with the new online School Pool program. Parents instantly can match up with other parents looking to reduce the unnecessary trip to school. Parents enter their child's school district, school, and arrival time. This secure system provides parents a way to share the ride and improve traffic conditions, air quality and safety around their school.

Register at www.rideshare.org click on the "TripLink" icon and select "School Pool". You will be given a list of school districts, schools. Upon submission make call or email the other parents on the list to begin sharing the ride.

How does the Guaranteed Ride Home program work with TripLink?

TripLink keeps track of the times a user has used a Guaranteed Ride Home. As a registered user with TripLink you will receive up to 4 trips per year (July 1-June 30).

What information relating to vanpools is available in the new database?

TripLink makes it easier to find what vanpools are available. By clicking on "other pools" and then on "vanpools" a user can see what vanpools are operating and whether there are vacancies or waiting lists for a particular area.

For more information about TripLink contact SLO Regional Rideshare:

www.rideshare.org

805-781-4362