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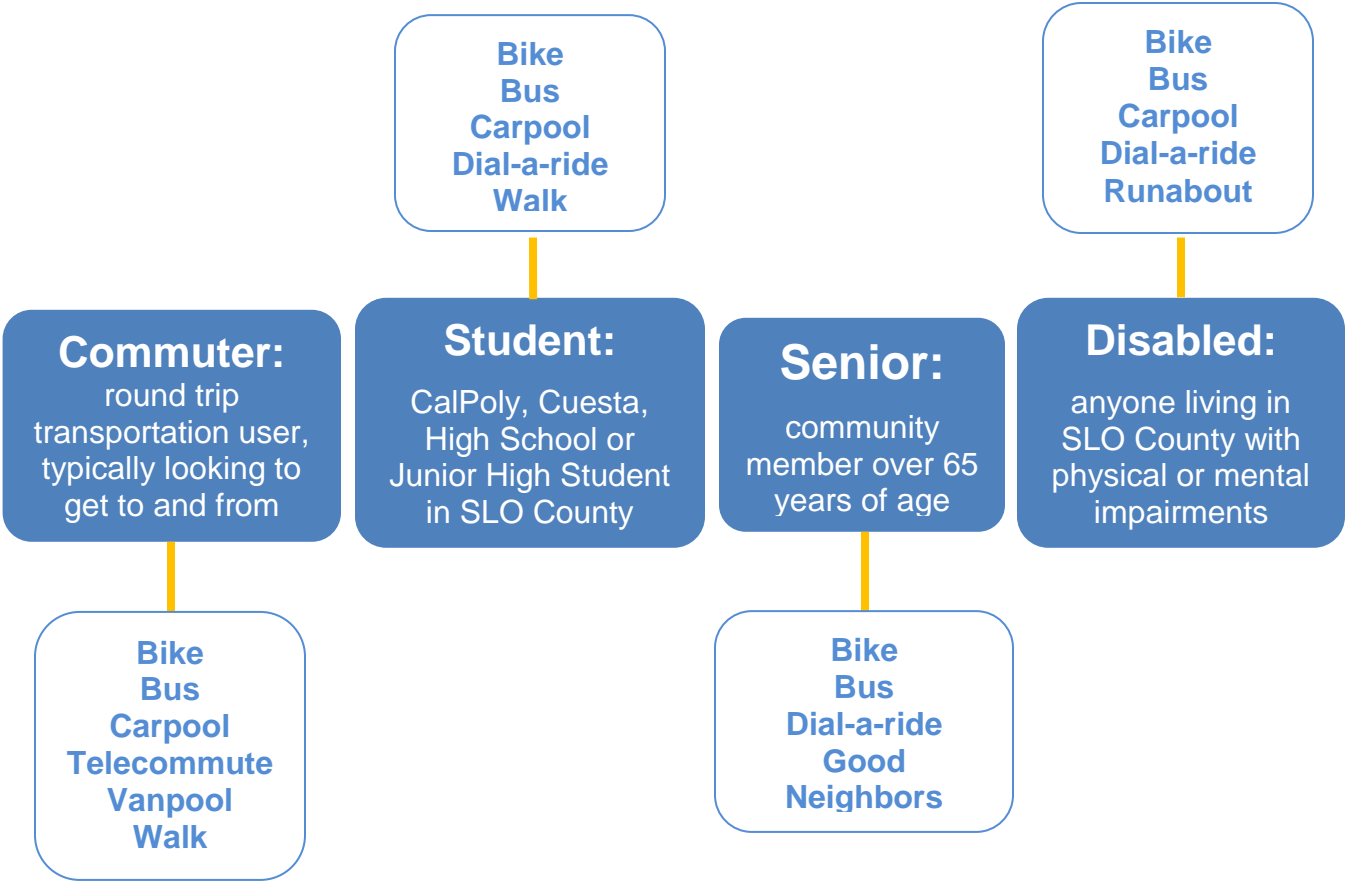
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# Determine WHO You Are Helping



## Trip Planning Step-by-Step

### 1. Determine destination – Ask: What is your destination and what day will you be traveling?

Determine which system(s) should be used (refer to *the User Matrix – page 2*).

### 2. Determine point of departure – Ask: Where will you be leaving from?

Please refer to Step 1 to determine which system will be used; this will narrow down departure options (bus stop, residence etc.)

### 3. Determine arrival time – Ask: What time do you need to reach your destination?

Find out what time caller needs to arrive at destination. This combined with destination and origin information will allow you to trip plan so that the caller is on time.

### 4. Determine the best mode options – What is the best way to reach the destination?

- a. **Transit:** Each transit system in San Luis Obispo County has their own schedule (or timetable). Refer to *Transit* section on page 5 for tips on each schedule.  
**NOTE:** All systems use Google Transit and 511. Google Transit is the easiest and most accurate way to determine trips.
- b. **Carpool:** Carpools are a convenient way to get to and from work. Use the ride match system at [rideshare.org](http://rideshare.org) to find carpool partners. Refer to *Carpool* section on page 12 for information on navigating [rideshare.org](http://rideshare.org) to find a match.
- c. **Vanpool:** Vanpools are the preferred mode when you have a group of 5 to 15 people who are commuting to the same general area. Refer to *Vanpool* section on page 13 for information on navigating [rideshare.org](http://rideshare.org) to find vanpool providers.
- d. **Bicycle Commuting:** Bicycle commuting is an option for commuters who love to bike or who live within 2 miles of their office. Refer to the *Bicycle* section on page 14 for more information on available resources.
- e. **Senior Shuttle:** Senior Shuttles serve specific regions in San Luis Obispo County and are available for 65+ riders. See the *Senior Shuttle* section on page 15 for exact information.

- f. **Dial-a-Ride:** Dial-a-Ride is city specific and must be booked accordingly. See the *Dial-a-Ride* section on page 16 for exact phone numbers to make required reservations.
  
- g. **Specialized Transportation Services:** For additional services refer to the *Specialized Transportation Services* section on page 18 to learn more about Veterans Shuttle, Medical Shuttle, Runabout, RSVP, Wilshire Good Neighbors program, and Safe Ride Home.

# TRANSIT

The following is an overview of each fixed-route bus system in San Luis Obispo County with pass sales outlets and Q & A following. To view schedules, plan a bus trip, purchase bus passes, or view rider alerts, go to [rideshare.org](http://rideshare.org) then click on the “take the bus” link OR call 511 from a phone.

## 1. RTA (countywide)

- a. RTA serves **San Luis Obispo County**, including Paso Robles, San Miguel, Cambria, Morro Bay, Los Osos, and Arroyo Grande & Santa Maria.
- b. RTA has the northbound and southbound stops listed on its schedule.
  - i. Northbound/Southbound stops are shown on the top of the page.
  - ii. Times for each run read left to right across the page (beginning early morning on the top of the page and proceeding through the day until evening on the bottom in bold).



## 2. SLO Transit (City of San Luis Obispo)

- a. SLO Transit runs on a “loop” system. This means riders may need to use one route to reach their destination but another route to return.
- b. Example:
  - i. Route 5 covers Cal Poly, Los Osos Valley Rd. Laguna Lake and Madonna Plaza.
  - ii. Route 4 does a similar route but in the reverse direction.
- c. SLO Transit schedules read from left to right with key time points shown on the top of each route time schedule.



## 3. SCAT (South County serving Five Cities)

- a. SCAT runs on a “loop” system serving Pismo Beach, Shell Beach, Grover Beach, Arroyo Grande and Oceano. This means riders may need to use one route to reach their destination but another route to return.
  - i. Route 21 includes service from Arroyo Grande to Shell Beach.
  - ii. Route 24 includes service Arroyo Grande to Oceano and Pismo Beach.



- iii. Routes 22 and 23 provide a smaller loop within the main corridor of Arroyo Grande with service to Grover Beach and Oceano.
  - iv. RTA route 10 is accessible for transfers from the SCAT at the Premium Outlets.
- b. The SCAT schedule lists minutes past the hour when a bus will stop at designated spots. These stops are also highlighted on their schedule map. All four routes start and end at the same place, Ramona Garden Park in Grover Beach.

#### 4. El Camino Shuttle (Atascadero & Templeton)

- a. El Camino Shuttle goes northbound from the south end of Atascadero, to Twin Cities Hospital. It connects with the RTA Route 9 bus and Paso Express at the Las Tablas Park & Ride center.
- b. The El Camino Shuttle schedule lists times on one side and a map on the other.
- i. Each stop is visited every hour in both directions and is shown in “southbound” and “northbound” sections on the schedule.
  - ii. The time of the first bus is indicated, then the minutes after the hour along the way, and then the time of the last bus.
  - iii. Saturday service has different service times than the weekday schedule.



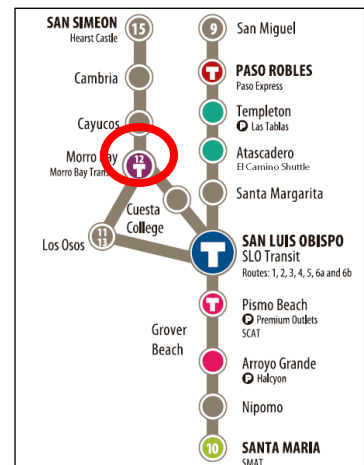
#### 5. Paso Express (City of Paso Robles)

- a. Paso Express has three routes, two on a loop and the third connects Paso Robles with Templeton.
- i. Two routes (A & B) have the same stops but in *opposite directions* of each other.
  - ii. The third route (C) begins at Twin Cities Hospital heading Northbound, follows Theater Drive and continues north to Cuesta College.
- b. All fixed route information is on one large page with descriptions of Dial-a-Ride and other specialized programs on the back. The routes are listed at the top of the time table with the minutes of the hour next to each stop listed below.



#### 6. Morro Bay Transit (City of Morro Bay)

- a. Morro Bay Transit provides a single route that runs on a loop throughout the City of Morro Bay. All stops are listed on the map with the minute of the hour they will arrive.



# Google Transit

Google Transit is an easy-to-use tool that uses the most up-to-date schedule and route information to assist in trip planning.

### quick links

- Take the bus
- Bus trip planner
- Schedules
- Rider Alerts
- Purchase your pass
- Bikes on the bus
- Shuttles
- Summer Break Pass
- Park & Ride Lots
- Rideshare Month
- Log My Commute
- Commute Cost Calculator
- Emergency Ride Home

### bus trip planner

Plan your county-wide bus trip online using Google Transit. Simply enter your starting location, ending location and the time you need to be there to see an interactive map and directions.

**Notice:** Transit changes may take a week to reflect in Google Transit. If you feel route information in Google Transit is not up to date, check the [rider alert page](#) or contact Rideshare for personalized trip planning assistance at 781-1385. You can also view the most current schedules on our [schedules page](#).

#### Bus Trip Planner

Powered by Google Transit

From:  
Enter the origin  
*ex. Johnson & Orcutt, 93401*

To:  
Enter the destination  
*ex. Atascadero City Hall, Atascadero, CA*

Depart at or  Arrive by

To get to Google Transit simply go to [rideshare.org](http://rideshare.org) and click the **Bus Trip Planner** button on the bottom of the page. This links you to the above screen. Simply enter your origin and destination and your arrival OR departure times and click "Submit." Your request will be brought up on the Google Transit page with the bus route options. To change mode, simply click on the icon on the top left corner of the screen that you are looking for (Car, Bus, Walk or Bike).



## Passes

Regular fare monthly passes can be purchased online at [rideshare.org](http://rideshare.org) via a secured PayPal account or in person at one of the outlets listed below. Discount and student passes must be purchased at pass outlets.

| <b>AGENCY</b>                        | <b>ADDRESS</b>   | <b>PHONE</b> | <b>HOURS</b>                                      |
|--------------------------------------|--|--------------|---|
| <b>SLO TRANSIT</b>                   |  |              |   |
| San Luis Obispo City Hall            | 990 Palm Street  | 781-7100     | 8:00a.m. – 5:00p.m.<br>Monday through Friday      |
| Judson Terrace                       | 3042 Augusta St  | 541-4567     | 9:00a.m. – 4:00p.m.<br>Monday through Friday      |
| Albertsons (San Luis Obispo)         | 771 Foothill Blvd.   | 541-6022     | During normal store hours                         |
| <b>RTA &amp; SCAT</b>                |  |              |   |
| Alan Hancock College                 | 800 South College Drive,<br>Santa Maria                      | 922-2391x232 |   |
| Arroyo Grande City Hall              | 200 E. Branch St., Arroyo Grande                             | 473-5400     | 8:00 a.m. – 5:00 p.m.<br>Monday through Friday    |
| Atascadero City Hall                 | 6907 El Camino Real,<br>Atascadero                           | 461-5000     | 8:00 a.m. – 5:00 p.m.<br>Monday through Friday    |
| Grover Beach City Hall               | 154 S. 8 <sup>th</sup> St., Grover Beach                     | 473-4550     | 8:00 a.m. – 5:00 p.m.<br>Monday through Friday    |
| Public Works counter/County building | County Government Center, Room 207                           | 781-5252     | 8:00 a.m. – 5:00 p.m.<br>Monday through Friday    |
| Paso Robles Train/Bus Station        | 800 Pine Street, Paso Robles                                 | 239-1242     | 9:00 a.m. – 4:00 p.m.<br>Monday through Saturday  |
| Pismo Beach Chamber of Commerce      | 581 Dolliver Street,<br>Pismo Beach                          | 773-4382     |   |
| All Rabobank Branches in County      | <a href="http://rabobankamerica.com">rabobankamerica.com</a> |              | Branch hours                                      |
| Regional Transit Authority           | 1150 Osos St. Suite 206,<br>San Luis Obispo                  | 781-4472     | 8:00 a.m. – 4:30 p.m.<br>Monday through Friday    |
| Santa Maria Town Center              | Postal Service Center  | 922-2972     | 10:00 a.m. – 5:00 p.m.<br>Monday through Saturday |
| <b>EL CAMINO SHUTTLE</b>             |  |              |   |
| Atascadero City Hall                 | 6907 El Camino Real  | 461-5000     | 8:00 a.m. – 5:00 p.m.<br>Monday through Friday    |
| Paso Robles Train/Bus Station        | 800 Pine Street  | 239-8747     | 9:00 a.m. – 4:00 p.m.<br>Monday through Saturday  |
| <b>PASO EXPRESS</b>                  |  |              |   |
| Paso Robles Train/Bus Station        | 800 Pine Street  | 239-8747     | 9:00 a.m. – 4:00 p.m.<br>Monday through Saturday  |
| <b>MORRO BAY TRANSIT</b>             |  |              |   |
| Morro Bay Transit                    | 535 Harbor St.   | 772-2744     | 8 – 10 Monday through Saturday                    |



## Fares

Fares vary by operator. Each operator offers a regular fare, discounted fare, and free fares for young children (up to age 5) or if under 42 inches tall for Paso Express. In addition, each agency honors the VIP Pass for seniors 80 years and older, regional discount cards for 65+ and persons with disabilities, day use passes, and multi-day passes.

- 1. Discounted fares** are for seniors 65 – 79 years old, students K – 12 (except Paso Express), disabled and Medicare card holders.
- 2. VIP passes** are for seniors 80 and older. Seniors receive this free pass by going to the RTA or Rideshare Office, filling out the 1 page application, and having their photo taken. This pass allows them free rides on all bus systems in San Luis Obispo County. View the VIP Pass application in Appendix A.
- 3. Senior discount cards** are available for seniors between 65 and 79 and verify the discount rate on any given bus in San Luis Obispo County. Seniors would follow the same process as the VIP pass above.

| <b>65 + DISCOUNT CARD</b> |  |
|---------------------------|--|
|                           | Name: _____                              |
|                           | Issued by: _____                         |
|                           | Date: _____                              |
|                           | For transportation information call 511. |

| <b>PERSON W/DISABILITIES DISCOUNT CARD</b> |  |
|--|--|
|  | Name: _____                              |
|  | Issued by: _____                         |
|  | Date: _____                              |
|  | For transportation information call 511. |

- 4. Cash Fares** are accepted on all buses, but must be in exact change. One-way fares range from \$1.25-\$3.00, or \$.50-\$1.50 for discounted fares.
- 5. Passes** are available in multiple increments, from 1 day to 31 day passes. Passes can be purchased from individual operators and are limited to that system. There are two passes that are accepted across all transit operators – The Regional 31-Day Pass or Regional Day Pass. RTA also has a *Stored Value Card* that deducts fares as you go without an expiration date.

## **Frequently Asked Questions**

### **Q: What type of pass would be most suitable?**

**A:** Determine the caller's destination, modes preferred and age. With this information you can calculate rates considering the most economical fee options for that person. Please refer to page 8 for Transit fare outlets, page 14 for Senior Shuttle rates and page 15 Dial-a-Ride rates.

### **Q: Can you get a transfer from one bus to another?**

**A:** In the City of San Luis Obispo, SLO Transit issues transfers when a user has to use two routes, rider should request a transfer from the driver when paying fare. For RTA, SCAT, North County Shuttle and Paso Express there are no transfers. The **Regional Day pass** costs \$5.00 and provides unlimited rides for all fixed route transit systems for the day indicated. Day passes can be purchased on the bus.

### **Q: Are there bicycle racks on the buses?**

**A:** Yes, three on the front and three on the back of RTA and SCAT buses, and three on the front of SLO Transit and at least one rack on Paso Express, Morro Bay Shuttle and the El Camino Shuttle. For more information on how to put your bike on the bus visit [rideshare.org](http://rideshare.org) click on the "bike" link and then on "bikes on bus."

### **Q: Is there a lift on the bus to accommodate walkers, wheelchairs etc.?**

**A:** Yes, on all buses.

### **Q: Can you take a surfboard on the bus?**

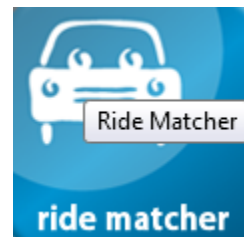
**A:** Yes, but it has to be under 5ft. tall.

## Carpool

Carpooling is the quickest and most convenient way to cut commute costs and reduce air pollution - all you need is ONE other person. Interested commuters can find potential carpool partners via the ride matching system on [rideshare.org](http://rideshare.org).

### **1. Finding carpool partners**

To find potential carpool partners, go to [rideshare.org](http://rideshare.org) and click on the “ride matcher” button. Then click “register now” to create your profile. Be sure to enter or your origin address and cross streets completely as well as your destination address and cross streets. Rideshare’s ride match system is safe and confidential, only your first name is disclosed to interested carpool partners. NOTE: The last step of the registration is to respond to the confirmation email.



Once registered , log in and click the “find matches” button. The system will pull up a list of candidates who are looking for carpool partners and whose commute is close to your own. From here you can decide who you would like to connect with. By clicking on “email” next to the name of your choice, the rideshare system will send one confidential email to begin your conversation.

Carpoolers determine the details of the commute such as who drives, gas and maintenance costs, smoking, etc.

### **2. Park & Ride Lots**

Park & Ride Lots provide a convenient meeting place for carpools and vanpools. These are free lots managed by SLOCOG and Caltrans for day-use parking. To locate Park n’ Ride Lot locations go to [rideshare.org](http://rideshare.org), click on “carpool,” scroll down the quick links to “park n’ ride” lots and click.

## Vanpool

Vanpools are an option for groups of 5 to 15 people who are going to the same location. Vanpools typically pick central locations for their origin and destination and split the cost of the van agreement and fuel between the riders.

There are three vendors to choose from for a Vanpool.

- 1.** Contact the Vanpool providers listed below to determine which service works best for you.

|                                  |                |  |
|----------------------------------|----------------|--|
| <b>a.</b> Ride-On Transportation | 543-7862       | <a href="http://www.ride-on.org">www.ride-on.org</a> |
| <b>b.</b> Enterprise Vanpool     | 1-800-Van4Work | <a href="http://www.vanpool.com">www.vanpool.com</a> |
| <b>c.</b> VPSI                   | 1-800-826-RIDE | <a href="http://www.vride.com">www.vride.com</a>     |

## **Bicycle Commuting**

Biking is an option for commuters who live 2 miles or less from work. Free bike maps, Google Transit trip planning, and bike education classes are available to help bike commuters find bike friendly routes to and from their destination.

### **Resources**

1. SLO County Bicycle Coalition (805-547-2055) offers free bike confidence courses, and a *Bike Kitchen* for bicycle maintenance. To learn more go to [slobikelane.org](http://slobikelane.org).
2. Google Transit provides bike routes. Simply type in your origin and destination and select the bike icon. To learn more go to [maps.google.com](http://maps.google.com).
3. Bike Maps are available for the County of San Luis Obispo, the City of San Luis Obispo, a Wine Tour of the Edna Valley and a Historical Bike Tour of Downtown San Luis Obispo. Contact Rideshare at 805-781-1385 or SLO County Bicycle Coalition at 805-547-2055 to receive maps.
4. Bike Lockers are available at most Park n' Ride lots. This is a service for commuters who bike to their carpool or vanpool and want to keep their bike protected. To see a map of bike locker locations go to [rideshare.org](http://rideshare.org), click on "ride your bike," scroll down to "bike lockers" and click.

## Senior Shuttles

Senior Shuttles are a curb-to-curb service operated by Ride-On Transportation for seniors over 65 years of age. It operates within and between cities (e.g. Paso Robles to San Luis Obispo) and advanced reservations are required (at least 24 hours in advance). Each city has their own schedule.

Senior Shuttle is ideal for seniors who have appointments in a city other than their home town and are unable to use the fixed route transit services. Dial-a-Ride or Call-a-Ride services are helpful for seniors who have an appointment in their home town.

### **Trip Planning Steps**

1. Determine if the caller is a senior (Over 65 years of age). If so, *Senior Shuttle* service can be used. Please call 541-8747 between 8:00 a.m. and 5:00 p.m. to book a ride at least 24 hours before the ride is needed. The cost is \$3.00 each way.
2. Determine the location where the caller will be picked up from. Senior Shuttles operate on different days of the week.
  - a. **San Luis Obispo** Tuesday, Wednesday & Friday (9:00 a.m. – 5:00 p.m.)
  - b. **North County** (Shandon, Creston, San Miguel, Paso Robles, Templeton, Santa Margarita, Atascadero and San Luis Obispo): Monday & Wednesday (9:00 a.m. – 5:00 p.m.)
  - c. **South County** (Nipomo, Five Cities, Avila Beach & San Luis Obispo): Tuesday & Thursday (9:00 a.m. – 5:00 p.m.)
  - d. **North Coast** (Cambria, Cayucos, Morro Bay, Los Osos & San Luis Obispo): Monday & Wednesday (9:00 a.m. – 5:00 p.m.) Los Osos also has service on Fridays for within the city limits from 9:00 a.m. – 5:00p.m.
  - e. **Five Cities** (Arroyo Grande, Oceano, Grover Beach, Pismo Beach and Shell Beach): Tuesday, Wednesday and Thursday (9:00 a.m. – 5:00 p.m.)

There are also two other options for seniors on the North Coast:

**Cambria Community Bus**  
927-4173  
Monday-Friday  
Tuesday trips to SLO  
Free fare

**Cayucos Senior Van**  
995-3543  
Tuesday (call for reservation) 8am-4pm

## **Dial-A-Rides**

Local Dial-a-Ride services are provided for transportation needs within seven individual service areas. There is no age requirement. Some parents utilize the Dial-a-Ride in their neighborhood as a way to get their child to school. Seniors take advantage of the services as a way to take a trip to the store, visit friends or get to the doctor. ***Advance reservations are recommended.*** Visit [rideshare.org](http://rideshare.org), click “take the bus” then click the “shuttle” link on the left hand side.

### **1. Atascadero - 466-7433**

Hours of operation - Monday-Friday 7:30 am-4:00 pm  
Zone One - \$2.50 Regular Fare/\$1.50 Senior Fare  
Zone Two - \$5.00 Regular Fare/\$3.00 Senior Fare  
Bike Racks Provided

### **2. Cambria Anonymous Neighbors - 927-5673**

Volunteers take Cambria and San Simeon residents to doctor's appointments anywhere in the county. 2-3 days' notice requested.

### **3. Morro Bay CALL-a-Ride – 772-2744**

The Call-a-Ride service in Morro bay has to be reserved 24 hours in advance. Call between 8 – 10 am the day prior to your needed ride. Morro Bay Transit is a fixed route deviation service. Bus will pick up/drop off passengers, with reservations, no more than ¼ of a mile off route. The pick-up and drop off will occur as if part of the fixed route schedule. Fare is \$2.50 one way.

### **4. Nipomo - 929-2881**

Hours of operation - Monday-Friday 6:30am-6:30pm  
\$2.25 one way Regular Fare / \$1.75 one way Seniors (65+), Disabled & Children (5-12)  
Call by noon the day before trip to schedule reservation.

### **5. Paso Robles - 239-8747**

Hours of operation - Monday-Friday 7am-1pm  
Call before 3pm on the previous business day  
\$4.00 each way (6am-8pm)/ \$2.00 Seniors & Disabled w/Gold Pass)

### **6. Shandon/Paso - 226-4242**

Hours of operation - Mondays, Wednesdays and Fridays 8:00am-5:00pm  
\$4.00 one way.

### **7. Templeton - 226-4242**

Hours of operation Tuesday, Thursday & Saturday from 8:00 a.m. – 5:00 p.m.  
\$2.00 one way.  
Call by noon the day before trip to schedule reservation.

## **Specialized Transportation Options**

### **1. Veterans Shuttle**

- a. Ride-On Transportation offers door-to-door service to the San Luis Obispo or Santa Maria veteran's clinics.
- b. The cost is \$3.00 each way. Rides are limited to once a month due to current funding levels. Call 541-8747 to make reservations, 2 to 3 days before your appointment.

### **2. Medical Shuttle**

- a. Ride-On Transportation is approved by the State of California to provide Medi-Cal and CenCal transportation for individuals who cannot use public transportation to get to their medical appointments. For approved Medi-Cal riders, transportation to medical appointments is provided at no cost.
- b. Medi-Cal and CenCal participants can contact Ride-On's Medi-Cal Secretary at 541-8747 to determine their eligibility for this transportation service.

### **3. Runabout**

- a. Runabout is the complementary ADA service to all fixed route bus operations; it operates as a shared ride service for people who are unable to use the regular bus service because of a disability. RTA (Regional Transit Authority) administers the Runabout service customers must meet the Americans with Disabilities Act (ADA) eligibility criteria.
- b. Provide caller with the following criteria and guidelines:
  - i. Passenger has to be ADA certified.
  - ii. Pickup and destination points are within  $\frac{3}{4}$  mile of the regular fixed route bus services.
  - iii. Trip times are comparable with regular fixed route bus services.
  - iv. An application form needs to be submitted by the applicant and his/her doctor which usually takes about three weeks to process after receipt of completed documents.
  - v. Contact the ADA coordinator at 781-4833 to obtain a brochure, application form and fare information. To make a reservation, please call 541-2544 (reservations required at least 24 hours in advance).

### **4. Community Interaction Program (CIP)**

- a. United Cerebral Palsy (UCP) of San Luis Obispo County has teamed up with Ride-On to provide a door-to-door transportation service for riders with developmental disabilities. This special service is available after 5 pm on Monday through Friday and throughout the weekends. The Community Interaction Program (CIP) driver will even support the rider in the community upon request.



- b. The CIP Service provides rides throughout San Luis Obispo County for \$3 each way. For more information or to set up a ride, call the UCP Coordinator at 543-2039.

## **5. Wilshire Good Neighbors Program**

- a. As an organization under the Wilshire Health and Community Services umbrella, Wilshire focuses on the humane needs of the community, and with their Good Neighbors program, seniors and the disabled in particular.
- b. The Good Neighbor program is simple to use. Those in need of a ride call Wilshire Community Services at 547-7025, fill out an application and schedule a site visit. Once the registration process is complete users can call to schedule a ride. Volunteers not only drive their passenger to their appointments, but also are on hand to be a companion and aide if needed.
- c. To begin the application process or schedule a ride contact Wilshire at 547-7025.

## **6. SLO Safe Rides**

- a. SLO Safe Ride is San Luis Obispo's leading sober driver shuttle service. They specialize in large group transportation (5-15 persons). Rides are offered to and from bars/night clubs, concerts, special events, central coast beaches and wine tours (all of SLO County). Regular hours of operation are Thursday - Saturday, 9:00pm - 3:30am and they are available for charters and special events 24/7.
- b. Contact SLO Safe Rides at (805) 620-SAFE (7233).

## Other Shuttles & Services

### **1. Taxi**

- a. Beach Cities Cab Company (805) 543-1234
- b. 234 Taxi (Oceano) (805) 489-4987
- c. Yellow Cab Co. (805) 347-0000
- d. Santa Maria Cab (805) 739-5454

### **2. Bus/Shuttle Service to the Los Angeles area:**

- a. **Greyhound Bus** service operates from San Luis Obispo to downtown Los Angeles, stopping at various points along the way. For ticket information call 1-800-231-2222 or visit [greyhound.com](http://greyhound.com). This service also has stops in Paso Robles & Santa Maria.
- b. **The Coast Flyer** is a round trip service from San Luis Obispo to Goleta, where connections can be made with Santa Barbara AirBus onto LAX. Call 545-8400 or go to [coastflyer.com](http://coastflyer.com).
- c. **Central Coast Shuttle** is a service from Santa Maria & Buellton to LAX. Call 928-1977 for reservations or go to [cclax.com](http://cclax.com).

## Resources

San Luis Obispo Regional Rideshare, a division of the San Luis Obispo Council of Governments, is your one-stop shop for getting around SLO County. Our goal is to reduce reliance on driving alone and improve mobility for people living, working and visiting San Luis Obispo County.

**www.rideshare.org**: Your best resource! Almost everything you need to know is at this website. See page 3 for more information.

- a) Bus schedules, online trip planning
- b) Shuttle information
- c) Bike route information
- d) Visitor information
- e) Employer resources
- f) iRideShare: carpool matching, single trip finder and bus trip planner
- g) iRideShare rewards incentive program (provided by employers)
- h) Emergency Ride Home program (emergency ride home for commuters)
- i) Event information
- j) Senior Transportation Options information and First Time Rides Schedule

### **Rideshare staff:**

|  |          |
|--|----------|
| Stephanie Hicks (Program Manager)            | 781-4462 |
| Angela Nelson (Program Coordinator)          | 781-1385 |
| Mallory Jenkins (Communications Coordinator) | 781-4362 |

**Transit operators:** Call 511

### **Other resources:**

| AGENCY                       | SERVICE                                    | PHONE            | WEBSITE                |
|------------------------------|--|------------------|------------------------|
| Ride-On Transportation       | Vanpool & shuttle provider                 | 543-7862         | www.ride-on.org        |
| Enterprise Vanpool           | Vanpool provider                           | 1-800-Van4Work   | www.vanpool.com        |
| VPSI                         | Vanpool provider                           | 1-800-826-RIDE   | www.vride.com          |
| Wilshire Good Neighbors      | Volunteer driven ride services             | 547-7025 ext. 26 | www.wcgoodneighbor.org |
| SLO County Bicycle Coalition | Bicycle education, Bike Kitchen & advocacy | 547-2055         | www.slobikelane.org    |

## 511

511 is a three digit telephone phone number that provides consolidated transportation information on road conditions, public transportation, ridesharing and roadside assistance in English and Spanish. Anyone can call 511 from any phone.

1. By calling 511, and selecting “public transportation” callers can connect to each transit agency, Dial-a-Ride, Senior Shuttle, Runabout, and the airport shuttle.
2. By choosing “rideshare” callers can learn more about carpooling, vanpooling, Park n’ Ride lot locations, and bicycle commuting.
3. By saying “Espanol” callers are directly connected to a live Spanish speaking assistant M-F, 8-5.
4. Each choice has the option of being connected to an “operator” to speak to a live person and get individual trip planning or have their questions answered.
5. Callers can also find out current road conditions by saying “road conditions.”



## **Trip Planning Examples**

### **Transit**

1. Caller would like to reach South Higuera Street in San Luis Obispo (DMV, Social Security etc.) by 10:00 am on a weekday. Caller lives in Atascadero (Traffic Way area).
  - a. Passenger would meet the RTA 9 in Atascadero at Capistrano Avenue at 8:33 am towards San Luis Obispo.
  - b. Passenger would transfer to RTA 10 Southbound towards Santa Maria at the Government Center (Osos & Palm) in San Luis Obispo at 9:22 am.
  - c. Passenger would get off at South Higuera Street and Margarita Avenue at 9:45 am.
  
2. Caller wants to go from San Simeon to Pismo Beach on a weekday.
  - a. Passenger would pick up RTA Route 15 at the Hearst Castle Visitor Center to Morro Bay.
  - b. Passenger would transfer in Morro Bay at Harbor Street Park stop onto RTA Route 12 or 14 Southbound to San Luis Obispo.
  - c. Passenger would transfer at San Luis Obispo Downtown Transit Center onto RTA Route 10 Southbound.
  - d. Passenger would transfer at Pismo Beach Premium Outlets onto SCAT Route 21 towards the library.

### **Dial-a-Ride**

3. Caller would like to go to the Senior Center in Nipomo from my house in Nipomo
  - a. You can use the Nipomo Dial-A-Ride, please call 929-2881 24 hours before your ride. This system operates Monday thru Friday. The fare is \$1.75 one way for a senior.
  
4. Caller would like to go from San Luis Obispo to Atascadero Lake
  - b. You can use the Route 9 RTA bus northbound to Atascadero (bus stops close to Highway 41 intersection) and then use the Atascadero Dial-A-Ride (advance reservation required) to go to Atascadero Lake. \$2.00 for adult on RTA. bus and \$2.00 on Atascadero Dial-A-Ride – each way.

### **Senior Shuttle**

5. Caller is 68, lives in Paso Robles and has a doctor's appointment in San Luis Obispo on Wednesday.
  - a. Passenger would contact Ride-On Transportation at least 24 hours in advance at 541-8747 to reserve a seat. It will be \$3.00 each way or \$6.00 round trip.

### **Specialized Transportation**

6. Caller is permanently disabled and needs transportation assistance.
  - a. If the passenger is ADA certified they can contact the RTA ADA coordinator at 781-4833 to file an application for service. Once the application is processed

(estimated at 3 weeks) the passenger must call at least 24 hours in advance to reserve a ride.

- b. If the passenger has developmental disabilities the CIP program is available for transportation after 5pm on weekdays and weekends. The passenger's care provider would contact Ride-On Transportation at 543-2039 at least 24 hours in advance. Rides are \$3.00 each way.
  - c. If the passenger is a Veteran and needs a ride to the San Luis Obispo or Santa Maria Veterans Hospital, passengers should call Ride-On Transportation 2 to 3 days in advance to schedule a ride on the Veterans Shuttle at 541-8747.
- 7.** Caller is a senior who needs assistance getting to my weekly errands and can't ride the bus.
- a. The passenger can use Wilshire Community Services Good Neighbors program. The Passenger will need to contact Wilshire at 547-7025 to receive an application and schedule a site visit. Once the application is complete (estimated at 1 week) the passenger can schedule rides at least 24 hours in advance by calling the same number.