

# TRIP PLANNING Call II D E

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If you find anything out-of-date in this guide, please call (805) 781-4219 or e-mail updates to info@rideshare.org

# **ABOUT KNOW HOW TO GO!**

Know How to Go! is a program that can help you navigate the transportation options available in SLO County. Staff at Know How to Go! can provide:

- Personalized trip planning over the phone
- One-on-one or group transit travel training
- Print transportation information (e.g., bus schedules and pamphlets)
- Organized group field trips
- Mobility training to become a travel trainer for your clients
- Application and distribution of VIP bus passes

The three digit phone number, 5-1-1, that provides transportation information on road conditions, public transportation, ridesharing, and roadside assistance in English and Spanish and the website www.slo511.org are also useful tools when looking for transportation information in SLO County.

For any questions about Know How to Go! or transportation services in our region, please visit www.knowhowtogoslo.org or call (805) 776-8700 or 5-1-1.

# **HOW TO USE THIS GUIDE**

The Know How to Go! Guide is a booklet of all transportation options available in the San Luis Obispo County region. It is designed to help you find transportation options best suited for you and/or for your clients.

To find the right options quickly, it will help to classify the individual looking for transportation first. The graphic below has four different classifications, with recommended transportation options best suited for that type of traveler.

#### Individual Commuter: Senior: **Student:** with round trip community CalPoly, Cuesta, transportation **Disability:** member over 65 High School or user, typically Junior High years of age anyone living in looking to get to Student in SLO SLO County with and from work County physical or mental **impairments Bike Bike Bike Bike** Bus Bus Bus Bus Carpool Carpool Carpool Dial-A-Ride **Good Neighbor** Dial-A-Ride **Telecommute** Dial-A-Ride **Program** Vanpool Runabout Walk Senior Go! Walk Walk

# TRANSPORTATION OPTIONS

# **Regional Shuttles**

#### CenCal Transportation - (855) 659-4600

If you are a CenCal/Medi-Cal patient and you do not have any way to get to your doctor's appointment, the CenCal/Medi-Cal Shuttle can come pick you up, take you to your appointment, and bring you home. If you plan on having the doctor write you a prescription at your appointment, the shuttle can stop at the pharmacy on your way home. To use this service, you must make a reservation at least 3 days in advance. If you plan to stop at the pharmacy, you must mention this while you are making your shuttle reservation. After making your doctor's appointment, call (855) 659-4600 to make your shuttle reservation.

#### CHC Shuttle Service - (877) 743-3242

If you are a CHC patient, and need a ride to your appointment at the CHC, shuttle service or an RTA bus pass is available for qualifying patients. The CHC Shuttle is a door-to-door service, with pick-up from your home and drop off at the clinic. Eligible patients should have an appointment and live in the area of the clinic site's location. For questions about this service or to make a reservation, call (877) 743-3242. A representative will call you back within 24 hours after verifying your appointment and to confirm your request. A minimum 48 hour notice is required.

# Ride-On - (805) 541-8747

Ride-On's has multiple transportation programs to get you where you need to go. They operate the following: Veterans Express Shuttle, Community Interaction Program, Access, Senior Shuttle, Hospital Transfers and Medical Shuttle, Vanpools, Airport and Amtrak pick-up and drop-off, visitor, wedding, and event transportation.

The Veterans Express Shuttle is a door-to-door service with pick-up from home and drop-off at the local VA Clinics in San Luis Obispo or Santa Maria. The fare is \$3.00 each way. It operates Monday — Friday, 6:30 AM to 5:00 PM. Reservations must be made at least 2 days in advance. You will be required to present your VA card to the driver when you are picked up. To make a reservation, call (805) 541-8747.

The Community Interaction Program provides door-to-door rides for individuals with developmental disabilities. The Community Interaction Program (CIP) driver will even support the rider in the community upon request. The fare is \$3.00 each way. For more information or to set up a ride, call the UCP Coordinator at (805) 543-2039.

The Access Program is a door-to-door or curb-to-curb shuttle service for San Luis Obispo County residents who meet the criteria for low-income and do not have access to public transit. Individuals who meet eligibility criteria are able to set up two round-trip rides a month for \$3 each way.

For information about other transportation services Ride-On provides go online to ride-on.org or call (805) 541-8747.

#### Senior Go! - (805) 473-3333

Senior Go! is a door-to-door or curb-to-curb service available 9:00 AM to 5:00 PM, Monday through Friday. Senior go! is available to seniors aged 65 and older. It operates throughout San Luis Obispo County. Reservations for this service should be made 3-4 days in advance. The fare is \$2.50 when traveling 0-5.0 mi, \$4.00 when traveling 5.1-10 mi, \$5.00 when traveling 10.1-20 mi, and \$10 when traveling 20.1+ mi. The service can be used up to 4 times per month. For questions about this service, or to book a ride, call (805) 473-3333.

#### SLO Safe Ride - (805) 620-7233

SLO Safe Ride is a ground transportation operator servicing San Luis Obispo, Paso Robles, and the entire Central Coast. They specialize in weddings, wine tours, nightlife, and luxury charters. For pricing, availability, or to book a ride, call (805) 602-7233 or go online to slosaferide.com

## Smart Shuttle - (805) 482-0202

Smart Shuttle provides door-to-door or curb-to-curb airport, event, and executive transportation throughout San Luis Obispo County and beyond. They offer airport transportation to San Luis Obispo, LAX, Burbank, John Wayne, Long Beach, Santa Barbara, Santa Maria, San Jose, and San Francisco. Smart Shuttle also services Los Angeles Harbor and Disneyland. For pricing, availability, or to book a ride, call (805) 482-0202 or go online to smartshuttle805.com

# Veteran's Shuttle - (805) 543-1233

The Veteran's Shuttle is a curb-to-curb service, with pick-up from their home and drop off at the local VA Clinics in San Luis Obispo or Santa Maria. It is for Veteran's going to their VA Clinic appointments only. Veterans will need to arrange for the transportation through their local VA Clinic while they are making their appointment at least five working days in advance of their appointment. For San Luis Obispo VA Clinic, call (805) 543-1233. For the Santa Maria VA Clinic, call (805) 354-6000. This service is free.

# **Local Shuttles**

#### Atascadero Dial-A-Ride — (805) 466-7433

The Atascadero Dial-A-Ride offers riders curb-to-curb transportation within the city of Atascadero. For more information about the fare, hours of operation, or to book a ride, call (805) 466-7433.

#### Cambria Community Bus – (805) 927-4173

The Cambria Community Bus operates one bus locally on weekdays, Monday - Friday, 8:00 AM to 4:30 PM. A second bus makes a day trip to San Luis Obispo once a week on Tuesdays. Medical appointments have priority seating. This second bus also makes a day trip to Paso Robles and Templeton on the fourth Thursday of each month. Both buses are ADA equipped. Drivers will provide assistance if necessary for riders entering and exiting the bus as well as transporting packages and groceries into the rider's home. All drivers are volunteers from the community and all rides are free. Multiple stops are encouraged. Reservations for this service should be made at least one day in advance. For questions about this service, or to book a ride, call (805) 927-4173 between 9:00 AM and 11:00 AM, Monday - Friday.

#### Cayucos Senior Van - (805) 995-3543

The Cayucos Senior Van is a curb-to-curb service for senior residents of Cayucos. Passengers must be able to get in and out of the van without as-sistance. Ride requests must be in San Luis Obispo County, Monday - Fri-day, 9:00 AM to 4:00 PM. Reservations for this service must be made at least 48 hours in advance. All appointments are subject to van and volun-teer driver availability. For fare information, or to book a ride, call (805) 995-3543.

## Five Cities Senior Shuttle (805) 473-3333

The Five Cities Senior Shuttle is offered to seniors aged 65 and older. It operates in the Five Cities area of Shell Beach, Pismo Beach, Grover Beach, Oceano, and Arroyo Grande on Tuesdays, Wednesdays, and Thursdays from 8:00 AM to 5:00 PM. Reservations for this service should be made by 12:00 noon the day before your trip. The fare is \$3.00 per one-way trip. For questions about this service, or to book a ride, call (805) 473-3333.

# Morro Bay Call-A-Ride - (805) 772-2744

Morro Bay Call-A-Ride is a curb-to-curb service available to everyone. The fixed route bus will flex off route up to 3/4 of a mile to pick-up/drop-off the rider, then return on route before the next scheduled stop. Be ready when the bus arrives by being out at the curb at your scheduled pick-up time. The fare is \$2.50 per oneway trip. For questions about this service, or to book a ride, call (805) 772-2744

between 8:00 AM and 10:00 AM, Monday - Friday. Saturday and Monday trips will need to be scheduled on the Friday before.

#### Nipomo Dial-A-Ride - (805) 929-2881

The Nipomo Dial-A-Ride offers riders curb-to-curb transportation within Nipomo Monday - Friday, 7:00 AM to 6:30 PM. The fare is \$2.25 per one-way trip for adults and \$1.75 for seniors, individuals with disabilities, and children. Same-day service must be arranged at least 2 hours before your pick-up time. For questions about this service, or to book a ride, call (805) 929-2881.

#### Paso Robles Dial-A-Ride — (805) 239-8747

The Paso Robles Dial-A-Ride offers riders curb-to-curb transportation within Paso Robles Monday - Friday, 7:00 AM to 1:00 PM. The fare is \$5.00 per one-way trip for adults and \$2.50 for seniors and individuals with disabilities. Same-day service must be arranged at least 2 hours before your pick-up time. For questions about this service, or to book a ride, call (805) 239-8747.

#### Shandon-Paso Robles Dial-A-Ride – (805) 541-2544

The Shandon-Paso Robles Dial-A-Ride is a curb-to-curb service that operates between Shandon and Paso Robles on Monday, Wednesday, and Friday from 8:00 AM to 5:00 PM. Reservations must be made at least one in advance. The fare is \$5.00 per one-way trip. For questions about this service, or to book a ride, call (805) 541-2544.

#### Templeton-Paso Robles Dial-A-Ride - (805) 541-2544

The Templeton-Paso Robles Dial-A-Ride is a curb-to-curb service that operates between Templeton and Paso Robles on Tuesday and Thursday from 8:00 AM to 5:00 PM. Reservations must be made at least one in advance. The fare is \$2.50 per one-way trip. For questions about this service, or to book a ride, call (805) 541-2544.

# **Volunteer Driver Programs**

#### Wilshire's Good Neighbors Program – (805) 547-7025 x 17

The Wilshire Good Neighbors program assists seniors and individuals with disabilities with every day needs, including transportation. An application process is required. Prior to needing a ride, individuals should call Wilshire Community Services at (805) 547-7025 Ext. 17, to complete the application process. Once registration is complete, users can call to schedule rides when needed. Volunteers not only drive their passenger to their appointments, they are also on hand to be a companion and aide if needed. To schedule a ride, call (805) 547-7025 Ext. 17.

#### Community Partners in Caring – (805) 925-8000

A volunteer will drive a client to local medical, social, or service appointments by picking them up from where they live, escort them into the appointment location, and then return them to their home (door-through-door). Prior to needing a ride, individuals should call Community Partners in Caring at (805) 925-8000, to complete the application process. This service is only available in South County.

# **Other Specialized Transportation Options**

#### Amdal Transport Services – (844) 464-7250

Amdal Transport Services specializes in non-emergency medical transportation, including hospital discharges and medical appointments especially for wheel-chair and gurney bound passengers. Amdal Transport Services also offers in-home care providers and/or during transport service. Amdal offers an option to have a Personal Care Attendant available to assist and care for clients who may have specific requests that may incur during transport, or when they return home. For questions about this service, cost, or to book transport services, call (844) 464-7250.

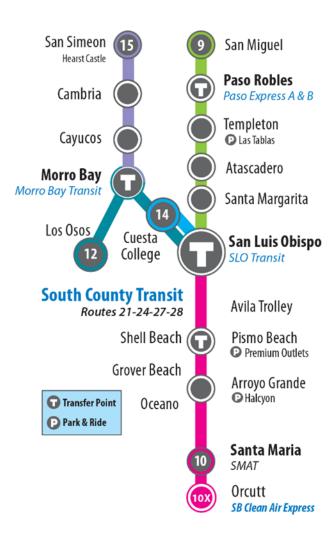
# Runabout - (805) 541-2544

Runabout is the complementary ADA paratransit service to all fixed route bus operations in the county; it is an option for people who are unable to use the fixed route service because of a disability. Pick-up and destination points are within 3/4 mile of the regular fixed route bus lines. Trips are offered during the regular fixed route bus service time span. Reservations must be made at least 24 hours in advance. To use this service you must be ADA certified. To be ADA certified, contact the Mobility Specialist at  $(805)\ 781-1170$ . For questions about this service or to make a reservation, call  $(805)\ 541-2544$ .

# **Regional Transit**

# Regional Transit Authority (RTA) - (805) 541-2228

The Regional Transit Authority (RTA) operates bus service connecting cities throughout San Luis Obispo County (and beyond), including Arroyo Grande, Atascadero, Grover Beach, Morro Bay, Paso Robles, Pismo Beach, San Luis Obispo and more. For questions regarding their service, call (805) 541-2228 or go to www.slorta.org. A system map of RTA routes is shown below.



For information on how to read an RTA schedule, flip to the next page.

RTA's Route 9 timed stop schedule is shown below as reference for how to read RTA's schedules. RTA schedules have Northbound and Southbound timed stops listed on the top of the page. Times for each bus run read left to right across the page, beginning early morning on the top of the page and proceeding through the day. "EXP" denotes that the bus is an Express Route and will only stop at the listed timed stops. Bold times denote that the time is PM.

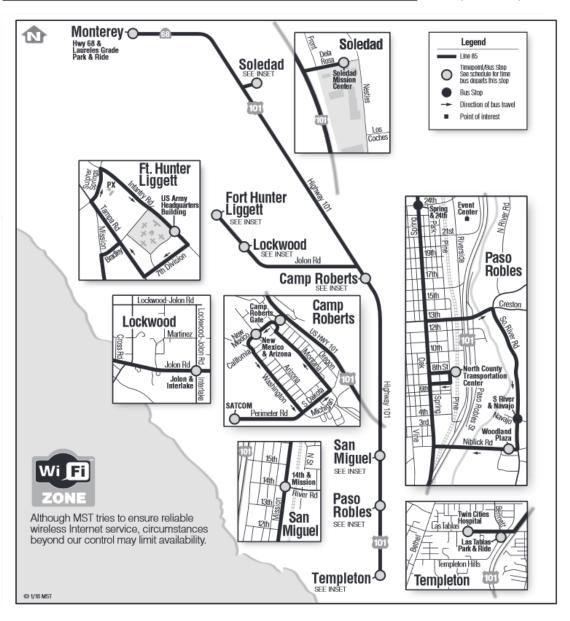
The general schedule, not shown here, lists all stops on the route. Timed stops (listed on the schedule below) are serviced whether or not individuals are waiting to board the bus or requesting a stop. If the bus is behind schedule, no one is requesting to stop, and no one is waiting at a timed stop, the bus may not service a timed stop. Untimed stops (not listed here) will not be serviced if no one requests a stop and no one is waiting to board the bus.

## Monterey-Salinas Transit (MST) - (888) 678-2871

Monterey-Salinas Transit (MST) operates bus service in Monterey County, Salinas County, and Northern San Luis Obispo County. Service originates from two primary locations-the Monterey Transit Plaza, in downtown Monterey, and the Salinas Transit Center, in downtown Salinas. From these locations, the bus lines branch out like spokes on a wheel. A sample schedule is provided on the next page. For questions regarding their service call (888) 678-2871 or go to www.mst.org.

# 85 Fort Hunter Liggett–Templeton

Regional / Discount Regional / Descuento \$3.50 / \$1.75



The Route 85 Northbound schedule is shown below. It is organized to as follows: Timed stops are listed at the top of the page, times for each run read left to right across the page, beginning early morning on the top of the page and proceeding through the day until evening on the bottom in bold.

8	85 Fort Hunter Liggett												
	Weekdays*												
Notes	Templeton Las Tablas Park & Ride	Paso Robles Niblick Rd Woodland Plaza	Arrive Paso Robles North County Transportation Center	Depart Paso Robles North County Transportation Center	San Miguel Mission & 14th St	Camp Roberts New Mexico & Arizona	O Camp Roberts SATCOM	Depart Camp Roberts SATCOM	Camp Roberts California & Gate	Lockwood O Jolon & Interlake	Fort Hunter O Liggett Infantry & HQ Bidg	Soledad Mission Shopping Center	O Hwy 68 & Ragsdale
В		6:15	6:22	6:22	6:35					7:05	7:25		
	7:35	(***	7:46	7:46	8:01	8:11	8:26	8:45	9:05	9:30	9:50		
E	1 <del>55</del>	2 <del>.00</del>	200202	11:10	11:23							1:05	1:55
	2:15	y. <b>==</b>	2:26	2:31	2:46	2:56		(5.5)	3:10	3:35	3:55		
D	2:50	177	3:01	3:55	4:11	10.0	<del>55</del>	1000		4:41	5:01	-	==
В	100	1000	1655	6:20	6:35	100		155		7:00	7:20		==
D	6:58		7:08	7:48	8:03	8:13	8:28	8:45	9:05	9:30	9:50		
						Satı	urdays	s*					
	7:35		7:46	7:46	8:01	8:11	8:26	8:45	9:05	9:30	9:50	655	<del></del>
D	6:35	<del>55</del>	6:46	7:45	8:00	8:10	8:25	8:45	9:05	9:30	9:50	16-9	
	Sundays*												
D	11:10		11:21	12:20	12:35	12:45		14 (a)	12:59	1:24	1:44	224	
D	5:10	344	5:21	6:20	6:35	6:45		122	6:59	7:24	7:44		1447

Light Type = AM Bold Type = PM

<sup>\*</sup>Line 85 does not operate on Thanksgiving, Christmas, and New Year's Day

B Does not serve Camp Roberts

D Bus holds at North County Transportation Center in Paso Robles, All passengers must deboard bus and then reboard at the listed departure times,

E Trip operates as Line 84 between Soledad Mission Shopping Center and North County Transportation Center in Paso Robles. Operates as Line 85

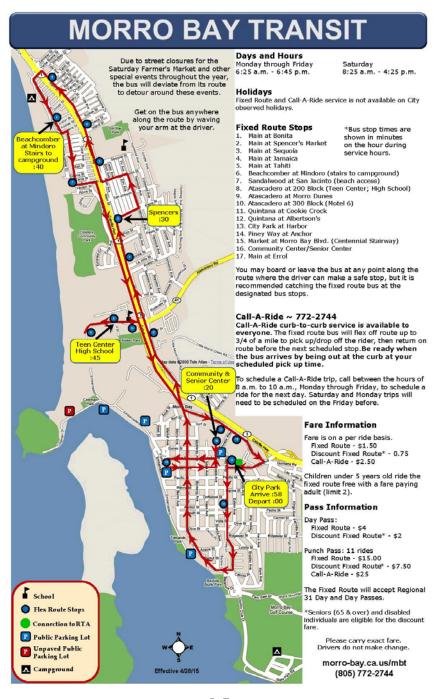
with limited stop service between Soledad and Hwy 68 & Ragsdale / Canyon Del Rey.

For entry onto the Fort Hunter Liggett and Camp Roberts military installations, you must present your valid military/DOD employee badge or identification card to security personnel at the gate entrance.

# **Local Transit**

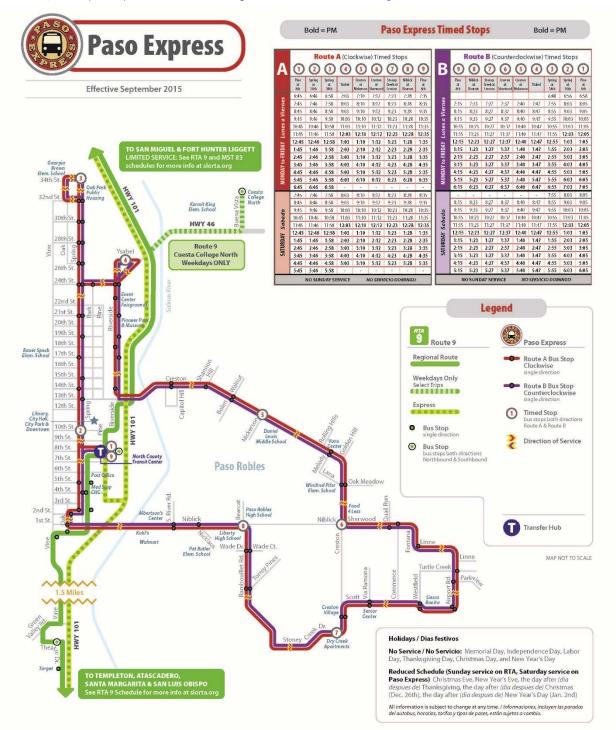
#### Morro Bay Transit — (805) 772-2744

Morro Bay Transit provides a single bus that runs on a loop throughout the City of Morro Bay. All stops are listed on the map, timed stops are pictured with the minute of the hour they will arrive. Morro Bay Transit also offers Call-A-Ride service, pick-up your home and drop-off at your destination when each is  $\frac{3}{4}$  mi or less from the bus's general route. Reservations for Call-A-Ride service are needed by 10 AM the day before.



#### Paso Express - (805) 541-2228

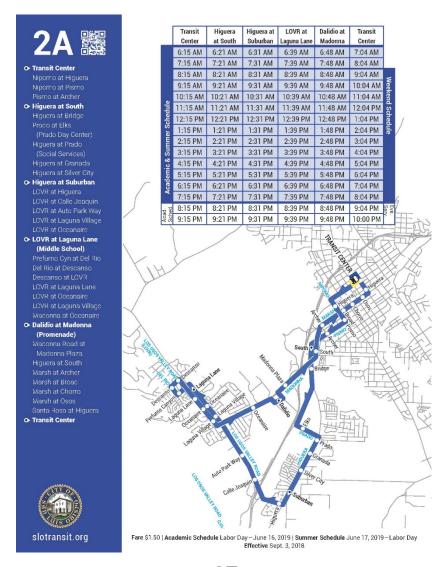
Paso Express is the bus that operates within the city of Paso Robles. Paso Express has two routes that run in a loop. Routes A & B run the same route in opposite directions of each other. The routes are listed at the top of the timetable with stop times listed below. The map and schedule below is provided to show service area. The time schedule is out of date. For current schedule times or questions about their service, call (805) 541-2228 or go to <a href="https://www.slorta.org">www.slorta.org</a>.



#### SLO Transit - (805) 541-2877

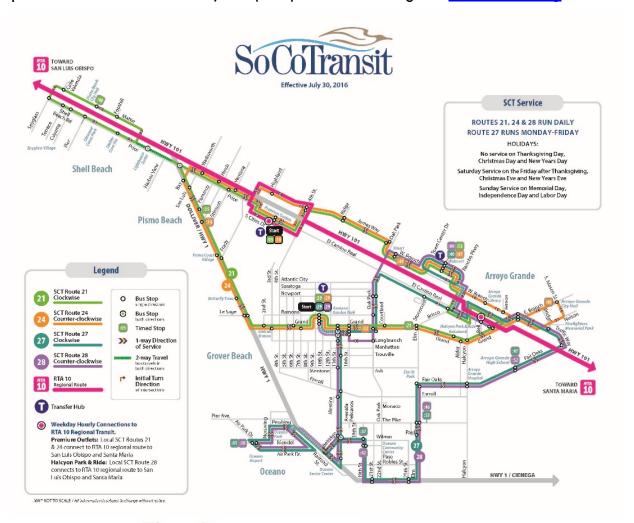
SLO Transit is the bus that operates within the City of San Luis Obispo. SLO Transit services the neighborhoods, major shopping centers, local schools, including Cal Poly University, medical offices, and work sites in and around San Luis Obispo City. For questions regarding their service, call (805) 541-2877 or go to <a href="https://www.slotransit.org">www.slotransit.org</a>.

SLO Transit schedules list all stops on the left hand side, with timed stops in bold. Stops in bold will be serviced whether or not individuals are waiting to board the bus or requesting a stop. If the bus is behind schedule, no one is requesting to stop, and no one is waiting at a timed stop, the bus may not service a timed stop. Untimed stops (stops not listed in bold) will not be serviced if no one requests a stop and no one is waiting to board the bus. The schedule lists each timed stop on the top right. Note that during the academic school year the bus runs evening service Monday through Friday, and weekends have a shorter schedule too. See horizontal descriptions to on the left and right of the timetable. The SLO Transit Route 2A Schedule is provided as an example below.



#### South County Transit (SoCoTransit) - (805) 541-2228

South County Transit or SoCoTransit is the bus that operates in the Five Cities area of Shell Beach, Pismo Beach, Grover Beach, Oceano, and Arroyo Grande. The map and schedule below are provided to show service area and as reference for how to read the timetable. The time schedule is out of date. For current schedule times or questions about their service, call (805) 541-2228 or go to www.slorta.org.



# **Time Stops**

	Runs Clo	ckwise							
21	Pismo Beach	Arroyo (	Grande Grover Beach		Pismo Beach				
	Premium Outlets	Town Center- Walmart	Grand @ Elm	Ramona Garden	Dolliver @ Pomeroy	Mattie @ PB City Hall	Premium Outlets		
		Monday - Friday							
Start				6:29a	6:35a	6:39a	6:51a		
Hourly	:05	:13	:21	:29	:35	:39	:51		
end	7:05p	7:13p	7:21p	7:29p	-	-			
				Saturday					
Start				7:29a	7:35a	7:39a	7:51a		
Hourly	:05	:13	:21	:29	:35	:39	:51		
End	7:05p	7:13p	7:21p	7:29p		-			
	Sunday								
Start				7:29a	7:35a	7:39a	7:51a		
Hourly	:05	:13	:21	:29	:35	:39	:51		
End	6:05p	6:13p	6:21p	6:29p		-			

SoCoTransit's timetables list complete times for the first and last runs of the day. The bus does one run every hour after the first one and the schedule lists the minute after the hour that the bus will arrive at the given stop. Other stops are designated on the map above with a small black circle. The full schedule also lists all stops.

# **Seasonal Local Transit (Trolleys)**

#### Avila Beach Trolley - (805) 541-2228

The Avila Beach Trolley is a free trolley service available during the Spring, Summer, and Fall. The Avila Beach Trolley connects you from the Pismo Beach Premium Outlets all the way to Port San Luis via Avila Beach, Avila Valley (Avila Barn, Bob Jones Bike Trail, Avila Hot Springs Resort, and KOA campground) and various resort hotels in Shell Beach and Pismo Beach. For questions regarding their service, call (805) 541-2228 or go to <a href="www.slorta.org">www.slorta.org</a>.

#### Old SLO Trolley - (805) 541-2877

The Old SLO Trolley serves Downtown and upper Monterey Street. Days and times of service vary depending on the time of year as follows:

Thursdays, 5:00 PM - 9:00 PM, Year Round Fridays, 5:00 PM - 9:00 PM, June - Labor Day Saturdays, 5:00 PM - 9:00 PM, April — October

For questions regarding their service, call (805) 541-2877 or go to www.slotransit.org.

# **Transit Pass Outlets**

Discount and student passes must be purchased at pass outlets.

#### **SLO Transit Pass Outlets**

AGENCY	ADDRESS	PHONE F	HOURS
San Luis Obispo	990 Palm St.	(805)	8:00 am - 5:00
City Hall	San Luis Obispo, CA	781-7100	pm
	93401		Monday - Friday
San Luis Obispo	895 Monterey St.	(805)	9:00 am - 5:00
Chamber of	San Luis Obispo, CA	541-4567	pm
Commerce	93401		Monday - Friday
Token Transit App	Text "TOKEN" to 41411		24/7
	for a download link		

RTA/Paso Express and SCT Transit Pass Outlets

AGENCY	ADDRESS	PHONE	HOURS		
Regional Transit	www.slorta.org	(805)	24/7		
Authority (RTA)	J	541-2228			
Regional Transit	179 Cross St., Suite A	(805)	8:00 am - 5:00 pm		
Authority (RTA)	San Luis Obispo, CA 93401	781-4472	Monday - Friday		
Alan Hancock	800 S. College Dr.	(805)	7:45 am - 6:45 pm		
College	Santa Maria, CA 93454	922-6966	Monday - Thursday 7:45 am — 4:00 pm Friday		
Arroyo Grande City	300 E. Branch St.	(805)	8:00 am - 5:00 pm		
Hall	Arroyo Grande, CA 93420	473-5400	Monday - Friday		
Atascadero City	6500 Palma	(805)	8:00 am - 5:00 pm		
Hall	Atascadero, CA 93422	461-5000	Monday - Friday		
Grover Beach City	154 S. 8th St.	(805)	8:00 am - 5:00 pm		
Hall	Grover Beach, CA 93433	473-4550	Monday - Friday		
Los Osos Chamber	781 Los Osos Valley Rd.	(805)	10:00 am - 4:00 pm		
of Commerce	Los Osos, CA 93402	528-4884	Monday - Friday		
City of Morro Bay	955 Shasta Ave.	(805)	8:00 am - 5:00 pm		
Public Works Office	Morro Bay, CA 93442	<i>7</i> 72-6261	Monday - Friday		
San Luis Obispo	976 Osos St.	(805)	8:00 am - 5:00 pm		
Public Works	San Luis Obispo, CA 93401	781-5252	Monday - Friday		
City of Paso Robles:	821 Pine St., Suite A	(805)	8:00 am - 5:00 pm		
City Annex	Paso Robles, CA 93446	237-3999	Monday - Friday		
Pismo Beach	581 Dolliver St.	(805) 773	9:00 am - 5:00 pm		
Chamber of	Pismo Beach, CA 93449	-4382	Monday - Friday		
Commerce					
Santa Maria Transit	Santa Maria Transit	(805)	10:00 am - 5:00 pm		
Center	Center	928-5624	Monday - Saturday		
	Santa Maria, CA 93454				
Santa Maria UPS	237 Town Center W.	(805)	10:00 am – 5:00 pm		
Store	Santa Maria, CA 93454	922-8987	Monday - Saturday		
Cal Poly & Cuesta Students, Faculty, and Staff Only					
Cal Poly	Cashiers Office,	(805)	9:00 am - 4:00 pm		
	Administrative Building	756-2256	Monday - Friday		
Cuesta College –	Main Cashier,	(805)	8:00 am - 5:00 pm		
SLO Campus	Administrative Building	546-3949	Monday - Friday		

# **Transit Fares**

Individual Ride Fares (Cash Fares Each Way)

Cash Fares	SLO Transit	RTA/Paso Express	South County Transit	Morro Bay Transit
Regular	\$1.50	\$1.50 – \$3.25	\$1.50	\$1.50
Senior (65–79)*	\$0.75	\$0.75 – \$1.60	\$0.75	\$0.75
Senior (80+)	Free with VIP Card	Free with VIP Card	Free with VIP Card	Free with VIP Card
ADA Cardholders	Free with ADA Card	Free with ADA Card	Free with ADA Card	Free with ADA Card
Disabled*	\$0.75	\$0.75 – \$1.60	\$0.75	\$0.75
Medicare Cardholders*	\$0.75	\$0.75 – \$1.60	\$0.75	\$0.75
Students (K-12)	\$1.50	\$0.75 – \$1.60	\$1.50	\$1.50
Children*	Free under 5 with adult rider	Free under 44" with adult rider	Free under 44" with adult rider	Free under 5 with adult rider

<sup>\*</sup>Discounted fare categories (all systems)

#### Additional Fare Information:

Fares vary by transit agency. Each transit agency offers a regular fare, discounted fare, and free fares for young children (up to age 5) or if under 44 inches tall for RTA, SCT, and Paso Express. In addition, each fixed-route bus honors the VIP Pass (free fare) for seniors 80 years and older.

Discounted fares are for seniors 65 - 79 years old, students K - 12 (except SCT, Paso Express, and Morro Bay Transit), disabled and Medicare cardholders.

VIP fare-free passes are for seniors 80 and older. Seniors receive this free pass by going to the RTA or SLOCOG Office, filling out the 1 page application, and having their photo taken. This pass allows them free rides on all fixed route bus systems in San Luis Obispo County.

Cash Fares are accepted on all buses, but must be in exact change. One-way fares range from \$1.50-\$3.25, or \$0.75-\$1.60 for discounted fares.

Passes are available in multiple increments, from 1 ride to 31 day passes. Passes can be purchased from individual operators and are limited to that system. There are two passes that are accepted across all fixed-route transit operators — Regional 31-Day Pass (available at pass outlets (see page 18 and 19) or Regional Day Pass (available on the bus with \$5.50 exact change). RTA also has a Stored Value Card that deducts fares as you go without an expiration date.

# **Taxis**

234 Taxi - (805) 234-8294

Central Coast Taxi (Five Cities Area) – (805) 202-1370

Surf Cab Company — (805) 748-2202

Yellow Cab Company - (805) 543-1234

Yellow Taxi Cab (Santa Maria Area) - (805) 347-0000

# **Long Distance Travel**

Amtrak Train - (800) 872-7245

Amtrak is a nationwide train service. The Pacific Surfliner runs from San Luis Obispo to San Diego with stops on the Central Coast in San Luis Obispo, Grover Beach, and Guadalupe. The Coast Starlight runs from Los Angles to Seattle, Washington with stops on the Central Coast in San Luis Obispo and Paso Robles.

Accessible space is available on all trains for passengers with disabilities and mobility impairments. Often referred to as Transfer Seats, accessible seats offer extra room making it easier for a passenger to transfer from a wheelchair into the seat, a passenger who uses a walker, a passenger with a leg in a cast that doesn't bend and thereby requires additional legroom or a passenger with a large service animal, etc. There is room nearby to store a passenger's folded wheelchair. There is no seat in the wheelchair space area, but passengers may park, and remain in, an occupied wheel-chair here. There is no wheelchair lockdown device.

Amtrak travelers 62 years of age and over are eligible to receive a 15% discount on the lowest available rail fare on most Amtrak trains. On cross-border services operated jointly by Amtrak and VIA Rail Canada, a 10% senior discount is applicable to travelers aged 60 and over. For ques-tions about this service, or to make a reservation, call (800) 872-7245.

#### Greyhound Bus - (800) 231-2222

The Greyhound bus is a nationwide bus service. There are two primary bus stops in our region in Paso Robles and Santa Maria. Greyhound pas-sengers aged 62 and older can ask for a 5% discount on passenger fares. You will need to show photo identification to prove your age. Drivers can help passengers with wheelchairs or mobility scooters. There is a 50% discount for Personal Care Attendants traveling with Greyhound passen-gers with disabilities. For questions regarding ADA services for the Grey-hound bus, call (800) 752-4841. For more information about this service, or to make a reservation, call (800) 231-2222 or go to www.greyhound.com.

# **Airports and Airlines**

There are two airports in our region that have commercial airline services,

- 1. San Luis Obispo County Regional Airport (SBP) Alaska, American, and United Airlines operate at SBP. There are direct flights to Los Angeles (LAX); Phoenix, AZ (PHX); Denver, CO (DEN); Seattle, WA (SEA); and San Francisco (SFO). For more information about the airport, call (805) 781-5205 or go to www.sloairport.com.
- 2. Santa Maria Public Airport (SMX) Allegiant Air is the only airline that operates at SMX. They operate flights from SMX to Las Vegas, NV (LAS). For more information about the airport, call (805) 922-1726 or go to www.santamariaairport.com.

# Airport Transportation – Central Coast Shuttle – (805) 928-1977

Central Coast Shuttle is a service from Santa Maria and/or Buellton to LAX. Call (805) 928-1977 for reservations or go to www.cclax.com.

# Airport Transportation – Smart Shuttle – (805) 482-0202

Smart Shuttle serves Ventura, Santa Barbara, and SLO Counties. Call (805) 482-0202 for reservations or go to www.smartshuttle805.com.

# **Carpool**

Carpooling is the quickest and most convenient way to cut commute costs and reduce air pollution, all you need is ONE other person. Interested commuters can find potential carpool partners via the ride matching system on www.iRideshare.org.

To find potential carpool partners, go to www.iRideshare.org and then click "register" to create your profile. Be sure to enter or your origin and destination addresses completely. Rideshare's ride match system is safe and confidential, only your first name is disclosed to interested carpool partners. NOTE: The last step of the registration is to respond to the confirmation email.

The system will pull up a list of candidates who are looking for carpool partners and whose commute is close to your own. From here, you can decide whom you would like to connect with. By clicking on "Request to Carpool" next to the name of your choice, the iRideshare system will send one confidential email to begin your conversation.

Carpoolers determine the details of the commute, including: who drives, gas and maintenance costs, smoking, etc.

# <u>Vanpool</u>

Vanpools are an option for groups of 5 to 15 people who are going to the same location. Vanpools typically pick central locations for their origin and destination. Individuals in each vanpool split the cost of the van and fuel. There are three vendors to choose from for a vanpool. Contact the vanpool providers listed below to determine which service works best for you.

- 1. Ride-On Transportation: (805) 543-7862 or www.ride-on.org
- 2. Enterprise Vanpool: (800) 826-4967 or www.vanpool.com
- 3. CalVans: (559) 852-2696 or www.calvans.org

For more information on vanpooling, go to the "Vanpooling" tab on www.rideshare.org and under the Tips & Tools section click the "Vanpool Providers & FAQ" icon.

If you are a Cal Poly employee, there are a number of vans organized by the Commuter Services Department. The Commuter Services Department can be reached by calling: (805) 756-6680

# **Park & Ride Lots**

Park & Ride lots provide a convenient meeting place for carpools and vanpools. These are free lots managed by SLOCOG and Caltrans for day-use parking. To locate Park n' Ride lot locations, go to www.rideshare.org and click on the "Carpooling" tab and under Tips & Tools section, then click the "Park & Ride Lots" icon.

# **Bike**

Biking is an option for commuters. Get tips and tools on www.rideshare.org and use the 511 map to help you plan your bicycle route. Then calculate your commute cost savings with the Commute Cost Calculator. This all can be found by clicking on the "Bike" tab at the top of the homepage. Bike maps and locker information are available to help bike commuters find bike friendly routes to and from their destination.

Bike Maps are available for the cities and communities of San Luis Obispo County. Specialized maps for a Wine Tour of the Edna Valley and a Historical Bike Tour of Downtown San Luis Obispo are also available. The can be found on the Bike page of www.rideshare.org, click the "Bike Maps" icon under the Tools & Tips section. You can download the map that fits your needs. If you are interested in a full county map, you can pick one up from Rideshare for a suggested \$2 donation. Let us know by calling (805) 597-8022.

Rideshare has 26 bike lockers located at nine Park & Ride locations throughout the county. SLO Regional Rideshare will provide you with a key to use the lockers on an annual basis. There is a \$40 annual fee and a \$10 refundable key deposit. Call (805) 597-8022 to get your own personal locker. To see a map of bike locker locations, go to Bike page of www.rideshare.org, and click on the "Bike Lockers" icon.

Bike SLO County is a non-profit bike advocacy organization. Their Bike Kitchen is a place you can go to fix your own bike with assistance from bicycle maintenance professionals. To learn more go to www.bikeslocounty.org. – (805) 547-2055

# TRIP PLANNING EXAMPLES

# **Transit**

Client would like to reach South Higuera Street in San Luis Obispo (DMV, Social Security, etc.), the client lives in Atascadero (Traffic Way area). Passenger would board the RTA Route 9 in Atascadero at Capistrano Avenue. When getting on the bus, the passenger should purchase a Regional Day Pass. When the bus arrives at the Government Center, the passenger should de-board the bus they are on, and walk to the RTA Route 10 southbound bus towards Santa Maria. This bus will also be parked at the Government Center. The buses should be parked right next to each other, or one bus away. Passenger should ride the Route 10 bus to South Higuera Street and Margarita Avenue.

Client wants to go from San Simeon to Pismo Beach Premium Outlets on a weekday. Passenger should board the RTA Route 15 bus at Hearst Drive at San Simeon to Morro Bay. When getting on the bus, the passenger should purchase a Regional Day Pass. Passenger would get off the Route 15 Bus and board the Route 12 bus at the transfer in Morro Bay at Harbor Street Park stop. When the passenger arrived in San Luis Obispo, they would de-board the Route 12 bus and board the Route 10 Southbound bus toward Santa Maria. The passenger would ride Route 10 directly to the Premium Outlets.

# **Dial-A-Ride**

Passenger would like to go to the Senior Center in Nipomo from their house in Nipomo. Passenger would use the Nipomo Dial-A-Ride by calling (805) 929-2881 between at least two hours before their requested ride time. Reservations can be made up to a week in advance. This system operates Monday – Friday, 7:00 AM – 6:30 PM. The fare is \$2.25 per one-way trip for adults and \$1.75 for seniors, individuals with disabilities, and children.

Passenger would like to go from San Luis Obispo to Atascadero Lake. Passenger would use the RTA Route 9 northbound from the Government Center to Atascadero (bus stops close to Highway 41 intersection) and then use the Atascadero Dial-A-Ride (advance reservation required) to go to Atascadero Lake.

# **Specialized Transportation**

Client is permanently disabled and needs transportation assistance. If the passenger is not ADA certified, they can contact the RTA ADA Coordinator at (805) 781-1170 to submit an application to use Runabout. Once the application is processed, the passenger must call between one day and seven days in advance to reserve a ride.

For individuals with developmental disabilities, the CIP program is available for transportation after 5:00 PM on weekdays and weekends. The passenger's care provider would contact Ride-On Transportation at (805) 543-2039 at least one day in advance. Rides are \$3.00 each way.

If the passenger is a Veteran and needs a ride to the San Luis Obispo or Santa Maria Veterans Hospital, passengers should mention they need a ride while making an appointment, the Veteran's Affairs office should book a free ride for them if the appointment is made 3-4 days in advance. If the appoint is made on short notice, Ride-On Transportation offers a Veteran's Shuttle to the San Luis Obispo or Santa Maria veteran's clinics for \$3 each way. Rides on Ride-On's Veteran's Express should be made 2 to 3 days in advance, to schedule the Ride-On Veteran's Shuttle, call (805) 541-8747.

Client is a senior who needs transportation assistance for weekly errands and cannot ride the fixed-route bus. This client could use the local Dial-A-Ride service. See pages 8 and 9. The passenger can use Wilshire Community Services Good Neighbors program. The Passenger will need to contact Wilshire at (805) 547-7025 x 17 to receive an application and schedule a site visit. Once the application is complete (approximately 1 week), the passenger can schedule rides at least 24 hours in advance by calling the same number, (805) 547-7025 x 17.

# Frequently Asked Questions

Q: What type of pass would be most suitable?

A: Determine the client's destination, preferred mode, and age. With this information, you can calculate rates considering the most economical fee options for that person. Please refer to page 21 for transit fare information or page pages 6-9 for regional and local shuttle rates.

Q: Can you get a transfer from one bus to another?

A: In the City of San Luis Obispo, SLO Transit issues free transfers when a user has to use two routes, rider should request a transfer from the driver when paying fare. For RTA, SCT, MBT and Paso Express there are no transfers. The Regional Day Pass costs \$5.50 and provides unlimited rides across all fixed-route transit systems in the county for the day indicated. Day passes can be purchased on the bus.

Q: Are there bicycle racks on the buses?

A: Yes, three on the front and three on the back of RTA buses, three on the front of SLO Transit and SCT, and at least one two-position rack on Paso Express and Morro Bay Transit buses. For more information on how to put your bike on the bus, visit www.rideshare.org click on the "Bike" tab at the top of the homepage and then on "Bikes on Bus" icon.

Q: Is there a lift or a ramp on the bus to accommodate walkers, wheelchairs, etc.? A: Yes, on all buses.

Q: Can you take a surfboard on the bus?

A: Only on RTA, but it has to be less than 5ft. tall. It must be stowed so that it does not block the aisle. Please wipe down your surfboard and related equipment to avoid bringing sand onto the bus.

# **EVERYTHING YOU NEED TO KNOW**TO HELP OTHERS GET AROUND

Including step-by-step trip planning, resources for commuters, youth, seniors, and the disabled, plus detailed information on the following transportation modes in San Luis Obispo County:

Public Transit
Carpool
Vanpool
Bike

Senior Shuttle
Dial-A-Ride
Specialized Transportation Services
Other Shuttles & Services



Getting there together.

For transportation info, visit slo511.org or call 511